



Insurance Risk Management Consulting

Individual Named Health Care Providers of UAMS
The Doctors Company

01/05/2025
10:11 AM

September 23, 2025

Laura Hammett,
16 Gold Lake Club Road
Conway, Arkansas 72032

RE: Sean Lynn
Our File: 177427
Insured: The Individual Named Health Care Providers of UAMS
DOI: January 13, 2024

Dear Mrs. Hammett:

I am writing in response to your September 19, 2025, telephone conversation with Jessica Dietrich. While Jessica and I are co-workers, she does not have any responsibilities related to claim or litigation management. As such, she will not be able to assist you or Sean with this matter moving forward. Please direct all future communications regarding this matter to my attention.

A.J. Gallagher Risk Management Services LLC, doing business as Risk Management Resources, serves as the third-party administrator (TPA) for The Individual Named Health Care Providers of UAMS and their professional liability carrier, The Doctors Company (TDC). Our role is limited to reviewing and investigating claims, hiring defense counsel, and engaging in settlement discussions on behalf of TDC and the Individual Named Health Care Providers of UAMS insured by TDC. Neither our involvement nor TDC's policy extends to claims or litigation involving UAMS as an institution.

Based on the information provided, the claims you and Sean have filed with the Claims Commission appear to pertain to Sean Lynn's medical care at UAMS in January 2024. I understand that you are seeking compensation for the alleged negligence by UAMS in Sean's medical care. However, I must clarify that our office and The Doctors Company are not involved in, nor will we participate in, any proceedings before the Claims Commission, including the hearing scheduled for November 7, 2025.

While I understand and acknowledge the theory you are advancing regarding your loss, I must respectfully confirm that your claim(s) would not be part of our investigation or evaluation at any time, as you were not the recipient of medical care.

Thank you for your understanding. Should you have any questions or require additional clarification, please do not hesitate to contact me directly.

Sincerely,

Steve Hillis

Steve Hillis

Vice President – HealthCare Claims

A.J. Gallagher Risk Management Services LLC dba Risk Management Resources